

Quality Visits to Community Placements

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My Role and Background

- Quality Coordinator – Community Studies Unit
 - Placement visiting
 - GP Tutor and CCT training
 - Student feedback
- Background in quality and student / patient experience
 - Student Experience Co-ordinator, School of Arts
 - Quality Manager, North West Cervical Screening QARC
 - Clinical Audit Manager, LWH

Quality Visits Pilot

- Requirement from GMC Undergraduate Quality Visit 2012
- Research project – focus groups, interviews, thematic analysis
- Quality Visits Pilot
 - 15 practices visited April to July 2013
- Key findings
 - 92% students felt welcome at placement
 - 91% had sufficient opportunity to practice skills
 - Enthusiasm of placement staff
 - Importance of communication
 - Develop full schedule of visits

Why do Quality Visits?

- Address problems or concerns?
- Get together for a chat?
- Because the GMC told us to?

No!

Purpose of Quality Visits

- Ensure the quality of community placements by:
 - **Developing and building upon relationships with placements**
 - Identifying and promoting good practice and innovations
 - Identifying areas for improvement
 - Supporting placements to implement recommendations

How will Quality Visits be conducted?

- 3 year rolling programme
- Toolkit sent to students and GP's, feedback discussed at visit
- Quality Lead, Year Lead, Lead GP plus other team members
- Lasts approximately 1 hour
- Quality Report to placement within 6 weeks
- Monitoring of agreed actions plus suggestions for improvement

How can GP's prepare for Quality Visit

- Complete GP Self-Assessment
- Review student feedback
- Draw together information on:
 - Student experience
 - Teaching
 - Induction
 - Concerns
 - Good practice, innovations and developments
 - Suggestions and queries
- Involve practice staff, PCHT and students

Quality Standard

- A Quality Standard has been developed for community student placements
- The standard is composed of 25 Quality Statements with associated Quality Measures
- Quality Statements are concise, measurable statements describing best practice for community teaching placements
- Quality Measures state how achievement of the statement will be assessed
- The Quality Standard will be implemented into the quality visiting process from August 2014

Thank you for your time

For more information on quality visits,
please contact

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