

Last updated: 11/11/14

# Email

Send an email via the Control Panel Send an email via your VITAL home page Other places where you can send emails

# Overview

The email tool in VITAL allows you to send emails to the whole module or to specific groups or to individuals in the module. There are a number of pre-made mailing lists based on the module's enrolments and any groups you have set up, or you can select individually the people you want to send an email to. Emails can also be sent by role e.g. instructors only or students only. The email tool uses the University email addresses associated with each student or staff member. Attachments can be sent. You can send emails in VITAL from:

- The 'Send Email' link of the Course Tools area in the Control Panel
- The VITAL homepage
- The Grade Centre
- Some management pages e.g. 'Groups'
- The Retention Centre (to contact students highlighted by rule alerts)

**NB**: VITAL does **not** store your sent emails anywhere in the module but it does send a copy to your University email account. It is recommended that you organise a separate email folder(s) to keep an easily searchable record of your VITAL emails. You can also request a receipt listing all of the people that the email was sent to.

# Send an email via the Control Panel

1. In the module for which you want to email users, go to the **Control Panel**, click **Course Tools** and then select the **Send Email** link.



2. The **Send Email** page lists the emailing options available. Some are pre-set mailing lists (eg. the 'All users' list includes all students, Instructors and Course Builders automatically) or you can select individual users from a list and the "To" field of the email will be populated with their email addresses this way. If you are using groups in the module you can email individual groups, a number of, or all groups with the email tool. Again, the mailing lists for groups will be ready-made for you to use.

» All Users
Send email to all of the users in the Course.
» All Groups
Send email to all of the Groups in the Course.
» All Teaching Assistant Users
Send email to all of the Teaching Assistant users in the Course.
» All Student Users
Send email to all of the Student users in the Course.
» All Instructor Users
Send email to all of the Instructor users in the Course.

3. In the example shown below, the 'All Student Users' email option has been selected and every student's name automatically appears in the 'To' box (A).

1.	Email Informati	on					
	То	Roberts, Dan; VitalStudent00, Viv; VitalStudent01, Victor; VitalStudent02, Victoria; VitalStudent03, Vincent; VitalStudent04, Vladimir; VitalStudent05, Verne; VitalStudent06, Valerie; VitalStudent07, Vanessa; Varga-Atkins, Tunde; VitalStudent08, Violet					
	From	Dan Roberts (D.B.Roberts@liverpool.ac.uk)					
	Subject	Lecture notes update					
	Message						
	T T T T	Paragraph 🔻 Arial 🔍 3 (12pt) 🔍 🗄 🔹 🗄 🖓 T 🗸 🖉 🚽 🖉 🛶					
	% D D Q I	• ☞ 프 프 프 프 프 프 프 프 <b>T</b> <sup>x</sup> T <sub>x</sub> ∅ ▷ • • • • ∟ ♥ •					
	¶ " © 🙄						
	Some <b>important</b>	notes have changed. Please be aware of this					
	Path: p	Words:10 //					
	A copy of this email v Return Receipt	vill be sent to the sender.					
	Attachments	Attach a file					
2.	Submit Click Submit to pro	bceed. Click Cancel to quit. Cancel Submit					

Page 2 of 4 © 2013 The University of Liverpool

- 4. A 'Subject' and 'Message' text (B) for the email is entered (the text editor is a reduced version of the one you will generally see when creating content). One or more files can be attached to the email (D).
- 5. You will be sent a copy of the email automatically. If you want a list attached of everyone who has been sent the email, then check the box (C) 'Return Receipt'. This does not require recipients to acknowledge that they have received your email, it only adds a list of the recipients to your copy of the email.
- 6. Click **Submit** to send the email immediately.
- 7. After submission, you get a green success message at the top of the screen with the names of the email recipients.



8. This is how the email message looks for the student in Microsoft Outlook:



# Send an email via the Grade Centre

Emails can also be sent via the Grade Centre and this can prove useful particularly when dealing with assignments and reminding students of upcoming deadlines.

- 9. In the **Control Panel** click on the **Grade Centre** and click to open the **Full Grade Centre**.
- 10. You will see a list of all the students enrolled onto your course. Use the check box to the left of each student name to select the users you wish to email.

11. There is an **Email** drop down menu in the upper-left of the Grade Centre (see the screenshot below). Hover the mouse pointer over this and on the pop-up menu that appears, click **Email Selected Users.** 

teractive mode of the Enter key to sub	the Grade Centre mit a grade. <u>Mo</u> r	e, grades can be typ re Help	ed directly into the	cells. Use the arrow key	is or the tab key to no	avigate through	h the Grade Centre an			
reate Column	Create Calcı	ılated Column 🗸	Manage 🗸	Reports 🗸		F	Filter Work Offli			
Move To Top	Email 😸			Sc	irt Columns By: Layo	ut Position 📎	Order: Ascending			
Grade Information Bai	Email Select	Email Selected Users		Last Saved:20 February 2013 1/						
Last Name	Email Select	Email Selected Users and their Observers Email Observers for Selected Users		👋 Written exam (:	Semester 1 As:	Trial	Test question. N			
VitalStudent00	Observers									
VitalStudent01	Email Obsen Users			3 <b></b> 1						
VitalStudent02	Victoria	570				55				
VitalStudent03	Vincent		1							
VitalStudent04	Vladimir	22)								
VitalStudent05	Verne		1221		22		100			
VitalStudent06	Valerie		1000	55						
VitalStudent07	Vanessa									
VitalStudent08	Violet	223								
lected Rows: 4		•					1			

Grade Centre : Full Grade Centre

Edit Rows Displayed

- 12. You will see the 'Email Information' page appear to create your email. Fill in the **Subject** and **Message** box here.
- 13. Check the box below the message 'Include list of recipients A copy of this email will be sent to the sender' and click Submit.

# Other places where you can send emails

You will find direct email facilities in these tools where students are listed, saving you the need to navigate to the 'Send Email' tool.

- Grade Centre (see above);
- Retention Centre (flags students missing due dates, no module access etc).
- Groups management area (screenshot below).

<b>V</b>	tutorial Groups 1 📀		tutorial Groups	No	Yes
	tutorial Groups 10	Onen	tutorial Groups	No	Yes
	tutorial Groups 11	Edit	tutorial Groups	No	Yes
	tutorial Groups 12	Email	tutorial Groups	No	Yes
	tutorial Groups 13	Delete Email	tutorial Groups	No	Yes
	tutorial Groups 14		tutorial Groups	No	Yes
	tutorial Groups 15		tutorial Groups	No	Yes